

**DIRECTORATE OF FAMILY WELFARE, GOVT. OF NCT OF DELHI
'B' & 'C' WING, 7TH FLOOR, VIKAS BHAWAN – II,
CIVIL LINES, DELHI - 110054.**

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DFW-3019/1/2017-SPO-FP(DFW)/5771-5783

Dated:21.8.2024

Minutes of Meeting

A meeting of State Indemnity Sub Committee (21th SISC Meeting) was held on 16.07.2024 at 11.00 AM in the conference hall, 9th floor, Delhi Secretariat under the chairmanship of Mission Director, DSHM.

The meeting was attended by following officers:

1. Dr. Vandana Bagga, Director, Directorate of Family Welfare (Convener)
2. Dr. Jyoti Sachdeva, State Program Officer (Family Planning and Maternal Health), DFW (Member Secretary)
3. Dr. Rachna Sharma, Family Planning Incharge, LN Hospital (as Representative of Dr. Asmita Rathore, Member)
4. Dr. Chandan Bortamuly, Empanelled NSV Surgeon (Member).
5. Dr. Nalini Bala Pandey, DGHS (Invited Member)
6. Dr. Nivedita Chakrawarti, DPO (Shahdara District), (Co-opted Member)
7. Dr. Upender, DPO (North-West District), (Co-opted Member)

At the outset, Dr. Vandana Bagga, Director, DFW welcomed all & familiarized all with the concept and intent of Family Planning Indemnity Scheme (FPIS) & main agenda of the meeting.

Following agenda were discussed:

Agenda 1: Action taken on proceedings of 20th SISC meeting.

It was informed to all that:

- Sanction orders for State and NHM shares as per recommendations of 20th SISC have been issued for the approved cases.
- Minutes along with Reiteratory advisories on important recommendations to all districts and all accredited hospitals had been issued.
- MV Hospital has submitted minutes of meeting of repeat review on death of Geeta Devi W/o Jayram .

Agenda 2: Scrutiny of the Twenty-One cases of Sterilization Failure reported after last meeting.

- The case summaries and submitted documents of all reported cases of failure of sterilization during the years 2022-23 (05 cases) & 2023-24 (16 cases) were presented before the committee and discussed one by one.
- The cases belonged to South, West, Central, Northwest, Shahdara & New Delhi Districts.
- The respective District Quality Committees had submitted the cases after recommendation at their level for approval of SISC.
- All cases were reviewed with respect to eligibility for claim, adherence to standards during initial (failing) procedure and management of failure.
- 16 cases of failure of Female Sterilization were cleared for payment while 03 cases were referred back to DQAC (**Refer Tables 1 & 2** for recommended cases belonging to F.Y.2022-23 and 2023-24 respectively).
- 02 cases was rejected due to non-availability of sterilization certificate with claimant. In both cases, issue of certificate was not indicated due to inadequate tubal ligation.
- 01 case was deferred for want of affidavit from DISC w.r.t. identity of claimant.
- 02 cases were returned to respective DISC for submitting comments on clearing cases reporting pregnancy very late. (Presumably month after detection.)

Details of all cases are summarized in Tables 1 to 3 below:

Table 1: Summary of 03 cases belonging to year 2022-23 which were recommended for compensation of an amount of Rs. Sixty Thousand) [Rs. Thirty Thousand each from NHM funds and State funds]:

The observation of SISC on scrutiny/review of cases are placed in remarks column.

| S. No. | District. | Name of beneficiary/Claimant | Facility Name | Date of Original Operation | Date of Detection | ate of Claim | Remarks |
|--------|-----------|------------------------------|---------------|----------------------------|-------------------|--------------|---------|
| | | | | | | | |

| | | | | | | | |
|----|---------|--------------------------------------|--------------------------------|------------|------------|------------|---|
| 1. | Central | Mrs Shahin W/o Mr. Rojuddin | Kasturba Hospital (Accredited) | 02.01.2020 | 07.03.2022 | 01.06.2022 | Very late submission of case. |
| 2. | Central | Mrs.Prema Devi W/o Laxman Bhagat | Kasturba Hospital (Accredited) | 03.12.2013 | 05.08.2022 | 01.11.2022 | Very late submission of case. |
| 3. | Central | Khushboo devi W/o: Mr. Jitender shah | Lok Nayak Hospital | 13/12/2018 | 9/12/2022 | 9/12/2022 | HPE of Fallopian tubal bits to be sent in relevant case(s) and report to be attached in file irrespective of whether client comes to collect or not (DQAC to ensure). HPE report (as sought by DFW) shows B/L fallopian tubes identified and normal histology. |

While the committee allowed compensation to these three cases, it was recommended that such delay in submission of file is not acceptable and the DISCs must submit cases promptly after receiving claim from facilities. The facilities in turn must be directed by DQACs to seek & submit claim in a fast track mode.

Table 2: Summary of 13 cases belonging to F.Y. 2023-24 which were recommended for compensation of an amount of Rs. Sixty Thousand) [Rs. Thirty Thousand each from NHM funds and State funds]:

| S.No | District | Name of beneficiary/Claimant | Facility Name | Date of Original Operation | Date of Detection | Date of Claim | Remark |
|------|----------|---------------------------------|---------------------|----------------------------|-------------------|---------------|---|
| 1. | West | Manju w/o Rakesh | SVBP Hospital | 19.3.2021 | 5.2.2024 | 11.3.2024 | Claim to be filled by client preferably on the same day of detection of failure. |
| 2. | West | Jagdamba Devi w/o Arjun Bharti | DDUH | 16.6.2023 | 7.10.2023 | 16.10.2023 | - |
| 3. | South | Rukhsar Bano W/o Mohd Afaq Alam | Safdarjung Hospital | 12.11.2022 | 10.05.2023 | 07.06.2023 | - |
| 4. | South | Aarti Devi W/o Subhash Mahto | AIIMS | 03.04.2023 | 19.09.2023 | 19.09.2023 | <ul style="list-style-type: none"> • Slow movement of file. • DQAC remark i.e., 'technically successful procedure' is not appreciated as finding of repeat procedure or HPE of tubes are not available. However, spontaneous recanalization can be speculated & that could have been the remark of DQAC. • Consent form to be more carefully completed (Signature of MO I/C and name of woman are missing on last page). |
| 5. | South | Kunti W/o Bobby | AIIMS | 21.12.2021 | 23.01.2024 | 13.02.2024 | <ul style="list-style-type: none"> • Submission of file to SISC should be expedited. • Medical record form should be completed w.r.t. each point (Point A to N) |
| 6. | South | Priyanshu W/o Santosh | AIIMS | 26.10.2021 | 11.01.2024 | 10.02.2024 | Submission of file to SISC should be expedited. |

| S.No | District | Name of beneficiary/Claimant | Facility Name | Date of Original Operation | Date of Detection | Date of Claim | Remark |
|------|-----------|-------------------------------------|---|----------------------------|-------------------|---------------|---|
| 7. | South | Pooja W/o Sanjay | AIIMS | 23.09.2022 | 24.11.2023 | 08.01.2024 | Submission of file to SISC should be expedited. |
| 8. | Northwest | Nagma W/o Imran | Bhagwan Mahavir Hospital | 12.04.2023 | 02-09-2023 | 15.10.2023 | - |
| 9. | Northwest | Rinky W/o Sudhir | Parivar Sewa Sanstha | 22.3.2022 | 05.5.2023 | 20.5.2023 | <ul style="list-style-type: none"> OT notes not legible Clear documentation with preferably an illustration document "Per Op" findings. |
| 10. | Central | Shabnam Nisha W/o Mr. Aftab Alam | Lok Nayak Hospital | 02.02.2018 | 26.12.2022 | 29.12.2022 | <p>Hospital to ensure continuation of Injection MPA.</p> <p>Counsel for regular repeat injection/permanent contraception/longer acting contraception.</p> |
| 11. | Central | Sonversa devi W/o: Mr. Mahesh Sahni | Hindu Rao Hospital | 13.02.2023 | 30.06.2023 | 09.09.2023 | Continuation of inj. MPA to be ensured. Alternatively, counsel for permanent method/longer acting method. |
| 12. | Shahdara | Arti W/o Sandeep | Stree Clinic, Parivar Seva Sanstha, Karkardooma | 24.04.2023 | 12.02.2024 | 09.03.2024 | <p>Safe delivery services to be ensured.</p> <p>Post-partum contraception to be advised.</p> |
| 13. | New Delhi | Munni Yadav W/o Ravindra | Maternity & Gynae Hospital R.K. Puram Sec-5 | 20.11.2019 | 17.11.2023 | 12.12.2023 | Submission of file to SISC should be expedited. |

Table 3: Summary of **05 cases** belonging to F.Y. 2023-24 (04) & 2022-23 (01) **which were not recommended** for compensation.

| S. N o | District | Name of beneficiary/Claimant | Facility Name | Date of Original Operation | Date of Detection | Date of Claim | Remarks |
|--------|-----------|------------------------------------|---|----------------------------|-------------------|---------------|---|
| 1. | West | Sandhya Tyagi W/o Puneet Tygai | ASBGH, Moti Nagar | 02.06.2023 | 30.09.2023 | 13.12.2023 | <ul style="list-style-type: none"> HSG was advised but client did not come for HSG even after repeated telephonic calls. Claimants to be counselled accordingly. Hospital/DQAC to explain why claim form was forwarded in absence of essential document (Sterilization Certificate) The committee also felt that Minilap for satisfactory loop should have been considered seriously. Also, conversation if any, with relative about HSG advised should have been documented on case sheet with signature. |
| 2. | South | Anita Gupta W/o Sandeep | Pt.MMM Hosptial | 05.12.2022 | 01.06.23 | 30.06.23 | Client reported to hospital with 05-month pregnancy. Case returned to DQAC for justifying recommendation of a case who reported so late (not as per time limit mentioned) . |
| 3. | Shahdara | Lakshmi w/o Sallan | Stree Clinic, Parivar Seva Sanstha, Karkardooma | 06.02.2023 | 21.11.2023 | 10.01.2024 | Case returned to DQAC for documenting reason for allowing a very late claim. |
| 4. | New Delhi | Ranju Devi W/o Sarwan | LHMC & SSK Hospital | 08.01.2016 | 13.02.2024 | 06.03.2024 | <p>1. One mandated document has LTI and Two other documents have signature. No affidavit submitted by hospital or District if they think it is same person.</p> <p>File returned to DQAC for needful.</p> |
| 5. | Central | Mrs. Shagufta W/o: Mohd. Suhail | Hindu Rao Hospital (Accredited) | 03.01.2019 | 06.02.2022 | 21.04.2022 | <ul style="list-style-type: none"> Slow movement of file Client did not report to collect certificate. Certificate attached in file but there is no date of issue. HPE dated 19.01.2019 shows: Right fallopian tube as fiberocollagenous tissue only which did not warrant issue of certificate anyways. Facility to justify claim facilitation DISC may justify recommendation of the case. |

Following additional points were recommended by the committee:

1. Checklist (Annexure No. 3 to be filled properly so that documents are fool proof (Some case sheets were found to have endorsed Checklists without tick marking each point & hence the documents were not found to be upto the mark). **Action: Nodal officers at facility & District.**
2. For addressing missing columns in consent form & case record etc, it was recommended that regular check must be done by quality circles. 5-10% cases must be checked. **Action: MS/MD, Accredited Facilities**
3. Histopathology services must be available in each hospital or tie up should be done and any removed/transacted Fallopian Tubes must be subjected to histopathological examination. Further, the reports must be collected & considered at the time of issue of Certificate. **Action: All Hospitals (Service delivery points)**
4. The Committee recommended that districts must ensure timely receipt & scrutiny of reported cases of adverse events following sterilization & submit to SISC after due deliberations and logical recommendation as soon as possible. (Gross delay as seen in many cases discussed during 21st SISC is not acceptable). Similarly, forwarding of non-payable claim as per FPIS without documentation of justification in file is also to be avoided.

Issue of poor uptake of NSV was discussed among members of the committee. State NSV Surgeon Dr. Chandan Bortamuly suggested that a list of ASHAs of North and New Delhi districts may be shared with him so that ASHAs can motivate/mobilize NSV cases of their respective area. Similarly, lists of other districts may be shared with counsellors of other NSV delivery points. **Action: FP Section, DFW**

As the meeting took place during the World Population Day 2024 Fortnight, a Pledge was taken by all committee members & other Officers present during meeting.

Meeting ended with vote of thanks.

This issues with prior approval of the Mission Director, DSHM.

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Dr. Jyoti Sachdeva
State Program Officer
Family Planning and Maternal Health

DFW-3019/1/2017-SPO-FP(DFW)/5771-5783

Dated:21.8.2024

Copy for information:

1. PS to Secretary, H&FW, 9th Floor, Delhi Secretariat, Delhi-02

2. PS to Mission Director, DSHM, 9th Floor, A wing, Delhi Secretariat, Delhi-02
3. PS to Director, DFW, B wing, 7th Floor, Vikas Bhawan-2, Civil Lines, Delhi-54
4. District Magistrates of concerned districts
5. CDMOs (South, West, Northwest, Central, Shahdara & New Delhi Districts).
6. Office copy

Copy for general information:

1. District Magistrates of all other districts too.
2. CDMOs of all other districts too.

Copy to:

1. Dr. Asmita Rathore, Medical Director, GTB Hospital, Delhi & Dr. Rachna Sharma (Representative member)
2. Dr. Chandan Bortamuly, State NSV trainer, Lok Nayak Hospital, JLN Marg, New Delhi-02.
3. DPO (RCH), South, West, Northwest, Central, Shahdara & New Delhi districts– **for release of funds.**
4. All concerned accredited facilities through CDMOs
5. DSHM programmer for uploading on website as per Directives of Hon'ble Supreme Court of India.

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Dr. Jyoti Sachdeva
State Program Officer
Family Planning and Maternal Health